

This policy applies to all employees, contractors, subcontractors, and visitors working under Chaos Traffic Solutions Pty Ltd (Chaos) operational control.

Our Policy

Quality is the foundation of our organisation and is fully embedded in our purpose and values. Chaos is committed to continual improvement involving ongoing monitoring, review and training. Formal and measurable quality objectives are established and reviewed on a regular basis to ensure quality standards are upheld and continual improvement is achieved. Matters for improvement in any area are to be identified and acted upon with professional efficiency. Resources, both technical and human, are focused towards the prevention of quality deficiencies in order to satisfy the organisational goal of "doing the job right first time, every time".

Our Objectives

Chaos is committed to:

- Demonstrating quality in all activities from start to finish
- Striving to do the job right the first time, every time
- Using equipment and resources that meet legislative requirements
- Always striving to find better ways to complete tasks and activities
- Meeting and exceeding all applicable quality standards and requirements
- Providing a workplace that will attract quality employees
- Ensuring those working with us and for us meet our agreed quality standards
- Delivering services in full, on time, within specification, and to agreed customer requirements
- Continually monitor, review, and improve our quality management systems and how we do business
- Setting quality objectives and targets to manage, measure, and improve our performance
- Communicating quality objectives to all employees within the organisation
- Encouraging participation and promotion of quality responsibilities amongst all employees and third parties through standards, education, training, coaching, supervision and effective communication
- Developing employee competencies through enhanced commitment to training, skill development, and continuous improvement programs
- Continuously improving the quality management system to guarantee product safety, prevent quality incidents, and to eliminate defects through the review of quality objectives and results

Shaun Callaghan
Director
Chaos Traffic Solutions Pty Ltd



Julia Dean
Director
Chaos Traffic Solutions Pty Ltd

